

TELEMEDICINE BEST PRACTICES

CHECKLIST



CAN YOUR CONCUSSION ASSESSMENT TOOLS BE DELIVERED AND ADMINISTERED REMOTELY?

ImPACT baseline and post-injury testing can be assigned online to test takers and completed remotely.



DO YOU HAVE THE TECHNOLOGY TO CONDUCT YOUR PATIENT TELEMEDICINE VISIT?

You need a device that connects to the internet with a video camera. This might be a computer, tablet, or smartphone.



DOES YOUR TELEMEDICINE WORKFLOW INTEGRATE WITH YOUR IN-PERSON WORKFLOW?

ImPACT clinical reports from virtual and in-person visits are all tracked in the [Customer Center](#).



CAN PATIENTS COMMUNICATE WITH YOU BETWEEN APPOINTMENTS?

ImPACT Passport App allows patients to report their symptoms in between appointments and grant you access to their ImPACT clinical reports.



DO YOU HAVE A SYSTEM FOR DOCUMENTING TELEMEDICINE VISITS?

Detailed documentation helps your billing department code properly and get higher reimbursement rates. [Get 5 documentation tips for telemedicine.](#)



ARE YOU FAMILIAR WITH REIMBURSEMENT GUIDELINES FOR TELEMEDICINE?

CMS has expanded coverage of CPT codes eligible for reimbursement via telemedicine. [Get 5 coding tips for telemedicine.](#)